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The Health Equity Institute of Massachusetts, LLC strives to provide you with useful, accurate, and timely information on this Site, and will strive to make changes and updates to content as time and resources permit. Any decision that you make must be based solely on your own evaluation of your circumstances and objectives. Health Equity Institute of Massachusetts, LLC recommends that you independently verify the accuracy, currency or reliability of any information made available via this Site and upon which you intend to rely.

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If any provision of these Terms of Use is deemed void, unlawful or otherwise unenforceable for any reason, that provision shall be severed from these Terms of Use and the remaining provisions of these Terms of Use shall remain in force.

These Terms of Use and your use of the Site will be governed by and construed in accordance with the laws of the United States and the State of Massachusetts exclusive of its choice of law principles. The courts in Middlesex County, Massachusetts shall have exclusive jurisdiction and venue over any dispute arising out of or relating to this Agreement, and each party hereby consents to the jurisdiction and venue of such courts.

#### **CONTACTING US**

Health Equity Institute of Massachusetts, LLC considers itself a model for ethical e-business practices. As such, we strive to make you feel comfortable about how we collect and use your personal information. If you have questions regarding Health Equity Institute of Massachusetts, LLC's Terms and Conditions, Privacy Policy, the practices of the heipac.com Site, or your dealings with the Health Equity Institute of Massachusetts, LLC, you can contact us at xxxx. You may access Health Equity Institute of Massachusetts, LLC's Privacy Policy here: (link to: Privacy Policy—below).

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**Services: Individuals and Families**

## **PRIVACY POLICY:**

Health Equity Institute of Massachusetts, LLC (“Health Equity Institute of Massachusetts, LLC,” “we” “us” or “our”) operates a Website located at [www.heipac.org](http://www.heipac.org) (the “Website”) from which users can gather information concerning news and services provided by Health Equity Institute of Massachusetts, LLC. **This Health Equity Institute of Massachusetts, LLC Privacy Policy** (“Privacy Policy”) covers our treatment of personally identifiable information that we collect when you access the Website.

## **INFORMATION COLLECTION AND USE**

Health Equity Institute of Massachusetts, LLC receives a variety of “personally identifiable information,” including your email address, IP address, and message content. Health Equity Institute of Massachusetts, LLC also collects names and mailing addresses (including street, city, state, and zip code) from users providing this information. We use this personally identifiable information as follows:

- Health Equity Institute of Massachusetts, LLC requires that you provide your email address on the contact us section of the Website so that we can respond to your question(s) by email. You have the option of also providing information regarding your name, demographics (such as your state and country of residency), operating system, browser, Internet service provider (“ISP”), connection type and email program that you are using.
- Health Equity Institute of Massachusetts, LLC also automatically receives and records information on our server logs from your browser, including your IP Address and the page you requested. Your IP address can be linked to your email address if submitting contact forms or emails to Health Equity Institute of Massachusetts, LLC.
- In certain areas of this Website, we require that you provide us with personally identifiable information to be able to use that portion or those portions of this Website. For instance, the names and contact information of persons who visit our Websites are added to our database so that, for example, they may be contacted in the future regarding Health Equity Institute of Massachusetts, LLC’s products, services or future opportunities. Such contact may occur by email, telephone or mail, as Health Equity Institute of Massachusetts, LLC deems appropriate.

Health Equity Institute of Massachusetts, LLC **uses your email address for the following purposes:**

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- to notify you when you receive a Health Equity Institute of Massachusetts, LLC email message.
- to communicate with you concerning problems or malfunctions you report.

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- We may disclose personally identifiable information about you as legally required in order for us to respond to subpoenas, court orders, or other legal processes.

## **CHANGES TO THIS PRIVACY POLICY**

Health Equity Institute of Massachusetts, LLC may amend this Privacy Policy from time to time. If we make any substantial changes in the way we use your personal information, we will notify you by posting a prominent announcement on the Website.

## **QUESTIONS OR SUGGESTIONS**

If you have questions or suggestions, please send an email to [xxx.org](mailto:xxx.org).

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## INFORMATION COLLECTION AND USE PRACTICES

Health Equity Institute of Massachusetts, LLC receives your IP address each time you view a Web page from the Website. Your IP address is not linked to your email address or any other personally identifiable information (unless you submit a form or a contact request on the Website).

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- to estimate the total number of users visiting the Website from specific locales, countries or regions of the world.

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- If you reject all cookies, you will still be able to use the Health Equity Institute of Massachusetts, LLC website.
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- All Health Equity Institute of Massachusetts, LLC account information (including names and mailing addresses) and content of email messages are stored on multiple redundant disk storage systems. No removable offline copies or backups are made.
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